



Assessment 1 Instructions: Employee Engagement Investigation Report

Create an investigation report that identifies and analyzes employee engagement issues and provides recommendations to PMC's plant management for consideration to reduce high turnover rates.

Demonstration of Proficiency

By successfully completing this assessment, you will demonstrate your proficiency in the course competencies through the following assessment scoring guide criteria:

- Analyze key factors that drive employee commitment.
 - *Identify specific engagement issues to investigate.*
 - *Analyze how an investigation could be conducted for each identified issue.*
- Examine best practices for achieving high employee commitment.
 - *Recommend an approach for investigating the identified issues.*
- Communicate human resource management needs, opportunities, and strategies effectively with multiple stakeholders.
 - *Communicate in a manner that is professional and consistent with expectations for human resource professionals and master's level programs.*

Instructions

Click [Power Manufacturing Company: Setting the Stage](#) | [Transcript](#) for background information on PMC and its dramatic increase in employee turnover.

Requirements

The following topic areas have been identified as areas of concern regarding employee engagement for PMC's management:

- Compensation and benefits.
- Work environment and conditions.
- Supervisory leadership.
- Plant management.
- Peer relationships.
- Job training.

Include the following in your investigation report:

- Identify specific engagement issues to investigate. Be sure to identify issues for each topic area above as well as one additional topic you feel should be investigated.
- Analyze how an investigation could be conducted for each identified issue.
- Based on your analysis, recommend an approach for investigating the identified issues.

Your investigation report should demonstrate graduate-level writing skills through the accurate communication of thoughts that support a central idea and use of correct grammar and mechanics as expected of a human resources professional.

Additional Requirements

- **References:** Support your analysis with at least three academic, scholarly, or professional resources from the Capella University Library.
- **Format:** Resources and citations are formatted according to current APA style and format.
- **Length:** 6 pages, not including the references list.
- **Font and font size:** Times New Roman, 12 point.

Refer to the Employee Engagement Investigation Report scoring guide to ensure that you meet the grading criteria for this assessment before submission.

Note: You may consider saving this activity to your ePortfolio for future reference in the workplace. When placing assignments and other work in your ePortfolio, you will have access to this tool after your courses are completed with Capella.



SCORING GUIDE

Use the scoring guide to understand how your assessment will be evaluated.

[VIEW SCORING GUIDE](#) 